

# RENEWING YOUR CERTIFICATION

ADDITIONAL INFORMATION



## FREQUENTLY ASKED QUESTIONS



Scrum Alliance recommends that all certificants remain active in their learning journey. Below, find answers to the most frequently asked question about.

### I don't have to be active to get or keep a job, so why should I renew?

You might not have to be active to get or keep your job, but you aren't just trying to get or keep a job. You are trying to excel at your job—to stand out from the crowd and to bring sustainable agility to your own world or work. Part of being an excellent agilist is a commitment to lifelong learning and a connection to others throughout the world to help you learn and grow in your craft.

Renewing your certification and completing your SEUs/PDUs helps to remind you to set aside time for continuing learning that will make you a better ScrumMaster, Product Owner, or team member. Maintaining your connection to Scrum Alliance means you are never alone on your journey.

Staying active provides you with access to tools, education, and support from a global agile community that will help further your career.

[Learn more about active certification benefits](#)

### I know Scrum already. Are you saying my knowledge expires?

Knowledge never expires. But by the same token, learning never stops. We live in a world of constant change, and if you aren't working hard to stay ahead, you will fall behind. Scrum is no exception. The framework itself has evolved through the years and may well continue, so it's important to remain up to date.

That's why we believe that being an engaged member of an agile community—which means completing continuing education activities—will ultimately make you a better agilist and a more effective change agent in the world of work.

Visit our [Resource Library](#) to earn SEUs and grow your agile knowledge

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## FREQUENTLY ASKED QUESTIONS CONTINUED



### **I paid for all of my employees to get their CSM. Why do I have to pay for them to renew it?**

You invested a significant amount of money in acquiring an initial level of learning and knowledge for your employees.

Learning is a lifelong journey. Encouraging your employees to retain active certification status is an easy way for you to hold your members accountable to their commitment to continuous improvement and to offer them opportunities to advance in their careers. It's also a guarantee that they will be up to date on the latest agile advancements.

We want every learner to find time to read, write, speak, or take the free Scrum Alliance e-learning courses/ webinars we offer — and we want them to do it throughout their learning journey. We believe you do too.

[Learn more](#) about the benefits of keeping a certification active

### **What's the difference between an active and inactive certificate holder?**

If someone is inactive, it means that their certification expiration date has passed. All certificants have a 90-day grace period to renew before their certification becomes inactive.

At Scrum Alliance, active certificants are those who have made the choice to continue their learning journey. Active certificants participate in continuing education and engage with the global agile community in order to gain expertise and grow in their craft.

### **I have multiple certifications, what do I do?**

You will need to submit the full amount of required SEUs for your highest-level certification, but you will only be required to submit half the amount of required SEUs for each certification in a different track thereafter.

Please visit our [Help Center](#) for specific examples.

Need to calculate your required SEUs? Check out the [SEU Calculator](#).

### **How do I maintain my guide-level certification?**

Maintain your active guide level certification with the appropriate set of renewal requirements. For specifics, please see the “Certified Scrum Trainer (CST®), Certified Enterprise Coach (CEC), and Certified Team Coach (CTC) Renewal Program 2018–19” document found on your [dashboard](#) under Coach Resources.

Renewing your guide-level certification also renews your other-obtained certifications as applicable.

Note: You will not be eligible to pay your annual CTC, CEC and/or CST fee – and maintain your active certification(s) – until you have fulfilled all renewal requirements.

The fee for your guide level certification is due annually. Near the end of each year, our accounting department will send you an invoice. If you have not received an invoice by the second week of January, please contact [accounting@scrumalliance.org](mailto:accounting@scrumalliance.org).

For more information, please visit our [Help Center](#).